

Vodacom Broadband Fibre



Vodacom

A world of opportunity

The increasing need for reliable and uninterrupted internet connectivity in homes brings new and exciting opportunities our residential customers. Whether the need is to get uninterrupted connection for Security Systems or to create a Connected Community to enable your neighbourhood to access Smart Home applications and services, our abilities and our reach allows us to address the modern communications requirements with confidence and dedication.

Vodacom Broadband Fibre Service Plans provide high quality fixed-line broadband Internet access.

Features and Benefits

- Broadband Access services with Capped and Uncapped bundled Internet
- One CPE per service plan is included
- Vodacom will install all relevant equipment including the Broadband Router and fibre termination device
- The service is scalable over the same infrastructure
- 24/7 service and call desk support

Why Vodacom Broadband Fibre?

- **We are super-fast:** Enjoy speeds up to 100Mbps.
- **We are flexible:** We offer a choice of multiple service plans.
- **We are reliable:** Our fibre optic networks are secure, and always available.
- **We offer quick deployment:** Connecting or upgrading tenants is fast compared to copper based broadband access services.
- **We can boost your signal:** We will be able to provide advanced Mobile signal coverage using the same fibre connection for Mobile users, once the home is connected.

We transform your community

Vodacom Broadband Fibre enables you to increase the desirability and value of your property. It offers your homeowners Broadband Fibre connectivity, giving them access to ultra-fast, scalable, reliable and future-proof broadband services.

Vodacom is proud to offer the greatest fixed line broadband access service yet exclusively for the benefit of developers, homeowners and tenants.

Vodacom Broadband Fibre uses the latest Passive Optical Fibre (PON) technology, which is also referred to as Vodacom Broadband Fibre. It's stable, durable and capable of carrying a massive data load at extraordinary speeds – for Internet, Voice and Data applications – delivering value to all households.

We help you manage your costs

It's easy to stay in control of your communications costs. We'll give you full visibility of your assets – based on simple, predictable and cost-effective price plans from a single service provider.

PROPERTY VALUE GROWTH

Fibre connectivity will increase the value of each home by approximately R50 000 (FTTH Council)

The Meadows will be a community with a High Speed of up to 100Mbps, at high quality, Future proof network to provide all the residents.

ZERO UPFRONT INVESTMENT

Vodacom is committed to pay for the Fibre to The Meadows that will be required to connect the homes.

VODACOM FIXED LINE VOICE

Vodacom offers Voice offerings which will benefit Estate residents by offering free calls within The Meadows and save up to 30% of their standard telephone line calls.

Residents will be allocated either non-geographic 087 number(s) from Vodacom or an option to port in their existing geographic numbers or other fixed line numbers, allowing them to retain their current contact details. Residents will be offered the option to elect to pay-as-you-use (per second billing) or to subscribe to customised Voice plans. The Voice plans offer a variety of value-added services to cater for the diverse needs that different households may have.

Free calling within The Meadows and to the security gate is available

CLOUD BACKUP AND STORAGE

Vodafone and Vodacom have created a new cloud storage service which will be commercially launched soon. This Cloud Backup is a downloadable application that enables customers to securely store content and be able to access it from multiple devices.

LINEAR TV AND VIDEO-ON-DEMAND

Vodacom will be providing its customers with the benefit of receiving their DStv signal over fibre and not satellite this will enable the customer to experience a reduction in the effects of rain fade and they would not need to install a satellite dish which is unsightly.

Vodacom is also in discussions with DStv to allow customers to have the ability to add their DStv subscription and Box Office purchases to their broadband internet bill which offers convenience to the end user.

LIVE TV INSTALLATION OPTIONS

Receive DStv signal over fibre not via satellite

Video Overlay/RF: The resident may utilise their existing set-top box. The Fibre Integrated Reception Unit GTU is designed to accept optical signals received from the Optical LNB over the Passive Optical Network (PON). The GTU converts the optical signals back to exactly what was being received from the satellite and or the terrestrial antennas, the GTU then acts in the same way as the dish electronics (LNB) and supplies the receiver, via the coaxial cable, the correct satellite frequency band the receiver needs as channels are selected.

COSTING

Vodacom in Partnership The Meadows can look at ways costs of the Fibre Integrated Reception Unit GTU can be subsidised given the long term strategic nature of this initiative

VIDEO-ON-DEMAND AND ENTERTAINMENT

Video on demand (coming soon): Vodacom is currently engaging a number of content providers local and international; Vodacom envisages having an offering for the market within the next few months.

Online Gaming offering coming soon

Music Streaming: Vodacom already has an existing Partnership with Music Streaming Service Provider Deezer

EDUCATION PORTAL

Vodacom has an education portal called Vodacom e-school. It will serve as a learning platform with Internet access to education content for all grades 10-12 high school South African learners. The content has been approved by the Department of Education and is in line with the Department of Education high school syllabus. The URLs are zero rated and will not consume any customer data.

It will focus on CAPS (Curriculum Assessment Policy Statement) aligned content for Maths, English, Science, Accounting, and Life Science which will be expanded to cater for Agricultural Science, Business Studies, Computer Application, Economics, Geography, History and Literature at a later stage.

A dashboard provides the user with the ability to track progress, homework and tasks completed per subject. The Educational Portal URL <https://myeducation.secure.vodacom.co.za/vodaschool/default.aspx> will be free and 0 rated.

UNINTERRUPTED POWER SUPPLY

Vodacom will soon be providing customers with an optional UPS which will allow +- 4 - 6hr uptime while running a few devices (CPE, Laptop, and TV etc.) The cost of the UPS will be a once-off or amortised over the contract period (whilst the customer is still under contract). This will be available at a cost of R1099.

CCTV CONNECTIVITY OVER FIBRE

The fibre network proposed will also be able to carry data traffic generated CCTV cameras that will be installed in the area. The following additional information will be required to fully meet the requirements:

- Quantity of cameras to be installed (This will give an indication of whether single mode or Multimode fibre is required)
- Planned location of the cameras
- Bandwidth requirements for the cameras

Vodacom can assist with the trenching to the various camera points, the cost of this can only be determined by a detailed site survey.

Pricing Options

SILVER

Ideal for uploading and downloading in a flash and great for streaming video. Includes: 20Mbps Internet Line with 50GB Data*.

R799 pm

GOLD

Rocket fuel for your computer. Perfect for homes that have multiple devices on the Internet at the same time.

Includes: 40Mbps Internet Line with 100GB Data*.

R1199 pm

PLATINUM

The platinum standard for super Internet users. Multiple devices Doing intense activities online, all at the same time, are no match for this speed.

Includes: 100Mbps Internet line with 200GB Data*.

R1799pm

All of the above Packages are subject to a soft-cap therefore when you reach your soft-cap the customer will not be cut-off the customers speed will be reduced to 2mbps at no additional costs subject to FUP.

Top-up Bundles are as follows 5GB-R35; 10GB-R65; 20GB-R120; 50GB-R250

*All the packages include Free- Wi-Fi Enabled (CPE) Router +free installation for the residents if they sign-up whilst Vodacom is still on site doing the installation within The Meadows.

Additional Costs

Installation costs: **R899**

Fixed Voice: **R32** (Once-off setup fee) *

Security and home entertainment: Set-top box for video services; DSTV subscription for Live TV and other subscriptions of your choice, all additional home automation devices, i.e. surveillance

*Fixed Voice rates to apply

VODACOM FIBRE TALK		
PRICE PLAN	MINUTES	MONTHLY SUBSCRIPTION
Talk 250	250	R129
Talk 500	500	R229
Talk 250	Unlimited	R499
VODACOM FIBRE TALK TOP UP		
Talk 100	R65	
Talk 200	R120	
Talk 300	R170	

Fixed Voice Base Rates/Out of Bundle			
Destination	Call Time Window	Rate/Minute (excl.VAT)	Rate/Minute (incl.VAT)
Vodacom Fixed	Day Call	R 0.17	R 0.19
	Night Call		
	Weekend Call		
Other Fixed	Day Call	R 0.34	R 0.39
	Night Call		
	Weekend Call		
Vodacom Mobile	Day Call	R 0.69	R 0.79
	Night Call		
	Weekend Call		
Other Mobile	Day Call	R 0.69	R 0.79
	Night Call		
	Weekend Call		
CUG – Intra Community Vodacom Fixed	Day Call	R 0.00 (Free)	R 0.00 (Free)
	Night Call		
	Weekend Call		
	Night Call		
	Weekend Call		
International Calls (Rest of Networks)	Day Call	As per A – Z	
	Night Call		
	Weekend Call		

Open Access Network

Vodacom will provide infrastructure based on an Open Access Model. Vodacom will charge a market related access fee which is in line with Regulatory competition requirements of our industry, Vodacom has existing Wholesale Master Agreements with MTN, Vox, MWEB, Telkom SADV and are working on the fibre specific schedules. It is standard practice for Vodacom to cater for an "Open Access" capability employing different leasing models where 3rd party operators can lease Vodacom's network capability in order to deliver services to their customers, e.g. Telkom, MTN, Cell-C , etc.)

Additional Value Adds

Vodacom will offer The Meadows a number of end points which will allow for The Meadows to set-up public Wi-Fi hotspots with a 100Mbps service.

Vodacom will allow free calls within The Meadows for the residents.

SMART POWER

Vodacom is currently piloting a solution where the system provided automatically manages customer interaction and notification of power usage and limits through smart phone application. It can also Appliance control device will assist customer in managing usage by automatically switching off large appliances connected to it. This solution also allows the customer to have power during periods of load shedding. The pricing model we are looking at is a minimal charge of a few hundred rands per month.

INTERCOM SERVICES

Vodacom will work with The Meadows to better understand the communication requirements and see how Vodacom's Fixed Voice offering which allows for free calls within The Meadows to enable this requirement.